Redressal of Complaints received	May - 2024
Name of the Mutual Fund	Samco Mutual Fund
Total Number of Folios	135821

## Part A: Total complaints report (including complaints received through SCORES)

Complaint	Type of complaint#	(a) No. of	(b) No of					Actic	on on (a) and (I	o)			
code		complaints	complaints			Resolv	/ed	Pending					
		pending at received the during th beginning period of the period	during the	Within 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)	Actionable*	0-3 months	3-6 months	6-12 months	Beyond 12 months
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	0
ΙB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	0
IC	Non receipt of		U	0	0	0	0	0.00	0	•	0	0	0
	Redemption Proceeds	0	0					0		0			
ID	Interest on delayed payment of Redemption	0	0	0	0	0	0	0.00	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0.00	0	0	0	0	0
ll B	Discrepancy in Statement of			0	0	0	0		0		0	0	0
II C	Account Data corrections in Investor details	0	0	0	0	0	0	0.00	0	0	0	0	0
ll D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0.00	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0.00	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0.00	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination,	0	0	0	0	0	0	0.00	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0.00	0	0	0	0	0
IV	Others **	0	0	0	0	0	0	0.00	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0

## Part B: Report on complaints received through SCORES

Compl	Type of complaint#	(a) No. of	(b) No of					Action or	n (a) and (b)					
aint code		complaints complaints pending at received the during the beginning period of the							Non Acti ona ble*	Pending				
		period		With in 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months	
ΙA	Non receipt of amount declared under Income Distribution cum Capital			0	0	0	0	0	0	0	0	0	0	
ΙB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0	
ΙC	Non receipt of Redemption Proceeds													
ΙD	Interest on delayed payment of Redemption													
II A	Non receipt of Statement of Account/Unit Certificate													
II B	Discrepancy in Statement of Account													
II C	Data corrections in Investor details													
II D	Non receipt of Annual Report/Abridged Summary													
III A	Wrong switch between Schemes													
III B	Unauthorized switch between Schemes													
III C	Deviation from Scheme attributes													
III D	Wrong or excess charges/load													
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0	0	
III F	Delay in allotment of Units	•												
III G	Unauthorized Redemption					1								
IV	Others **													

Total												
		_		~		<u> </u>	<u>_</u>		<u>_</u>	~	<u>_</u>	_
	0	0	0	0	0	0	0	0	0	0	0	0

S. No	Month	Carried forward from previous month	Received	Resolved*	Pending
1	2	3	4	5	6
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0

## Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

S.No	Year	Carried forward from previous year	Resolved during the year	Pending at the end of the year	
1	2	3	4	5	6
1	2017-18	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2018-19	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	2019-20	Not Applicable	Not Applicable	Not Applicable	Not Applicable
4	2020-21	Not Applicable	Not Applicable	Not Applicable	Not Applicable
5	2021-22	0	42	42	0
6	2022-23	0	4	4	0
7	2023-24	0	6	6	0
8	2024-25	0	0	0	0